## MARK NEMETH

#### MARKNEMETH.COM

HUMAN-CENTERED | BUSINESS-DRIVEN | ENGINEERING-MINDED PRODUCT/UX LEADERSHIP FOR CONSUMER | B2B/SAAS | TECHNICAL SOFTWARE PRODUCTS

**Financial** 

Robotics

Defense Entertainment

Science

Medical

IPTV Gaming

Social

Room

Control

Energy

Legal

Insurance

**Publishing** 

Localization

Networking Music

Marketing

Hospitality

Construction

- Design leader that thrives on complex challenges
- · Passionate about usability, innovative design and experience
- Diverse experience across multiple domains and delivery platforms

# SR PRODUCT DESIGNER, RINGCENTRAL SILICON VALLEY | 2019

Lead UX Designer for critical new (unannounced) product

#### LEAD UX DESIGNER, US AIR FORCE

SAN FRANCISCO/COLORADO SPRINGS | 2017 - 2018

Lead research, strategy, testing and UX design for Satellite Control and Monitoring systems.

Applied designs toward creation of Design Guidelines for industry.

### CUSTOMER EXPERIENCE STRATEGIST, WELLS FARGO

SAN FRANCISCO | 2016

Customer and team-member research, analysis & service design.

#### LEAD UX DESIGNER, HARRIS TECHNOLOGIES

Designed satellite communications management system for multiple operator roles and coauthored Design Guidelines

#### PRODUCT LEAD, ROCKET/PENINSULA HOTELS

Hong Kong | 2015

Product management, Account Management and Lead Designer for 16-panel in-room customer experience.

#### VICE PRESIDENT, PRODUCT, FINGI

SAN FRANCISCO/NEW YORK/BANGKOK | 2014-2015

Designed world's premiere mobile hospitality platform. Co-developed strategic product vision & plan. Managed Agile development process. Provided business and product analysis in market space.

#### LEAD DESIGNER, DARPA/NASA/CYDESIGN

SILICON VALLEY | 2013

Designed Robotics Design software for DARPA robotics and commercial vehicles.

#### UX DIRECTOR, SENIOR UX LEAD, ROCKET COMMUNICATIONS

SILICON VALLEY 2002-2018

Co-built successful design agency. Lead User Experience for many consumer, B2B and technical projects, including financial services, medical, robotics, communications,. Clients included: Cisco, Sun Microsystems, Hewlett Packard, Yahoo, Intuit, Accuracy Medical, NET (mobile networking), CleverBridge, Purisma/D&B, Guardian Analytics, Picsel/Sany Mobile, Palm (Mobile), ImPac Medical, FrontRange, ARC and Corrigo (Dispatching).

#### UX DIRECTOR, ETRANSLATE

SAN FRANCISCO | 2000

Lead design group (IA, UI & Visual designers) building translation workflow application suite.

#### VICE PRESIDENT, PRODUCT DEVELOPMENT, LUMERIA

BERKELEY | 1999 - 2000

Lead multiple software design and engineering teams (engineering, design and IT) for privacy infomediary incubator; served as technology and privacy spokesperson; advised product and technology efforts for Lumeria subsidiaries.

## LEAD DEVELOPER & CO-FOUNDER, IMAGINE RADIO

BRISBANE | 1997-1999

Co-founder and developer of online radio pioneer Imagine Radio, the first commercial customizable online radio with live stations. Company acquired by Silver Island and then by MTVi.